



**Conference Location:** Cleopatra Palace Hotel

**Address:** Avenida de las Américas - Arona Tenerife, Spain

**Tel:** (+ 34) 922 75 75 45

**URL:** <http://www.marenostrumresort.com/en/cleopatra-palace-hotel/index.jsp>







## How to get to Tenerife

### By Air:

Tenerife Airport may refer to one of two airports on the Spanish island of Tenerife, in the Canary Islands:

#### **TFN Tenerife North Airport, also known as Los Rodeos Airport**

**Tenerife Airport IATA Code:** TFN

**Tenerife Airport ICAO Code:** GCXO

**City:** Tenerife

**Country:** Spain

**Address:** Tenerife North Airport (TFN)

Aeropuerto Tenerife Norte, -S/n, 38297 San Cristobal De La Laguna (Tenerife), Spain

#### **TFS Tenerife South Airport, also known as Reina Sofia Airport**

**Tenerife Airport IATA Code:** TFS

**Tenerife Airport ICAO Code:** GCTS

**City:** Tenerife

**Country:** Spain

**Address:** Aeropuerto de Tenerife Sur Reina Sofia (TFS), 38600 Granadilla de Abona, Spain

**Source:** <http://www.prokerala.com/travel/airports/spain/tenerife-norte-airport.html>

### Visa:

Before you start planning your travel to Spain you should visit the Ministry of foreign affairs' web page to see if you need to get a Visa.

For more details: [http://www.canadainternational.gc.ca/spain-espagne/cultural\\_relations\\_culturelles/entry-entree.aspx](http://www.canadainternational.gc.ca/spain-espagne/cultural_relations_culturelles/entry-entree.aspx)



## Access to the Hotel

### How to go from the airport to Mare Nostrum Resort

To go from the airport to the Hotel, we recommend the transport offered by the Resort. The chauffeur will pick you up from the airport with a large comfortable car with the capacity for large suitcases, and if you come with your family, we also have mini-buses available, suitable for larger families. Should you prefer, you could also take a taxi from the Airport. This is not recommended for families and take great care if, between all the occupants, you have brought a lot of suitcases that may not fit into a single car.

Duration of the journey is approx: 1 h from the Northern airport and 30 minutes from the Southern airport.  
Mare Nostrum Resort GPS Coordinates: 28.054285,-16.729817

### Transfers – Mare Nostrum Resort Chauffers

We recommend the Resort's transport service. For families, it is easier than ever, as taxis with a capacity for 5 people or more may not be available.

How do you reserve your transfer from the airport?

Make your reservation using the web-site: <http://www.marenostrumresort.com/en/index.jsp>

Send an e-mail to: [mnrventas@expogruppo.com](mailto:mnrventas@expogruppo.com) or by calling the reservations desk at (+34) 922 75 75 45



### By Bus:

Bus services serving the south of the island

#### 110 - Santa Cruz-Las Americas (direct)

leaving Santa Cruz	leaving Las Americas
06:15 every 30 min 20:15	06:15 every 30 min 20:45

#### 111 - Santa Cruz-Las Caletillas-Candelaria-Guimar-Arico-Chimiche-San Isidro-South Airport-San Miguel and Guaza-Los Cristianos-Las Americas

leaving Santa Cruz	leaving Las Americas
05:30 every 30 min 21:30 22:30 23:30 00:30 02:30 03:30	06:00 every 30 min 22:30 23:15 00:30 02:30 04:30

#### 112 - Santa Cruz-Las Caletillas-Candelaria-Guimar-Arico-Chimiche-Granadilla-San Miguel-Las Galletas-Valle San Lorenzo-La Camella-Arona

leaving Santa Cruz	leaving Arona
11:10 19:10	05:30 13:00
weekends and fiestas	
11:30 19:45	05:30 14:00



**115 - Santa Cruz-Las Caletillas-Candelaria-Guimar-Arico-Chimiche-Granadilla-South Airport-San Miguel-Las Galletas**

leaving Santa Cruz	leaving Las Galletas
07:15	05:40
08:45	06:45
09:45	07:45
11:10 (no 112)	09:25
12:20	10:40
13:20	11:35
15:20	13:30 (no 112)
16:20	14:25
17:20	15:25
19:10	17:25
20:10	18:25
21:10	19:25
weekends and fiestas	
07:15	06:00
11:30 (no 112)	09:25
16:15	14:40 (no 112)
19:45	18:10

Single tickets for local bus journeys cost no more than 1.25 EUR and most are under 1.00 EUR. For full details of Tenerife bus times plus other information, visit the **TITSA** website. <http://www.titsa.com/>



## Public Transport: Santa Cruz Trams

The company is known as *Metrotenerife*, or *Tranvia*, which literally means "tram" in Spanish and it operates two lines.

### Linea 1

This is the main line and it connects Santa Cruz with La Laguna, stopping at such important landmarks as the University Hospital, Candelaria Hospital and Plaza Weyler.

### Linea 2

Only added as recently as 2009, this smaller line links La Cuesta and Tincer, merging briefly with line 1 for two stops. Fares are comparable in price to a bus fare

**Source:** <http://www.tenerife-information-centre.com/public-transport.html>

### By Taxi:

There is a leaflet called "Guia de Horarios" [ghee-a day oh-RA-rioss] at the airport (you can get one from the information booth next to arrivals). This also has the approximate taxi fares to various island destinations.

Remember that (most) taxis, being Mercs are quite spacious and some are estates. They should be able to take four adults, all with large suitcases. If you need anything bigger, there are minibuses available (ask for "un grande" [grand-ay])

Destination	Distance	Day Rate	Night Rate
Los Cristianos	18km	20.91 EUR	23.51 EUR
Las Americas	20km	23.05 EUR	25.10 EUR
Callao Salvaje	29km	32.63 EUR	36.50 EUR
Los Gigantes	46km	50.87 EUR	57.50 EUR
Santa Cruz	64km	70.13 EUR	79.36 EUR
La Laguna	69km	75.43 EUR	85.43 EUR
Puerto de La Cruz	93km	101.16 EUR	114.57 EUR



## By Car:

Rent a car:

Cicar is the leading car hire company in the Canary Islands, with offices at all the airports, sea ports and main holiday areas.

Official website: <http://www.cicar.com/EN>



You could also find some more Rent a car companies in Tenerife:



Source: <http://www.autoeurope.eu/?aff=googleeu&c=5966&pucode=ES&pucity=Tenerife&gclid=CJ733vuW87kCFcTKtAodMnQABA>



Tenerife Map





Access to the Gala Dinner

**The Gala Dinner will be held on January 11<sup>th</sup>, 2014 at Cleopatra Palace Hotel**

**Time: According to the program**





## Tenerife

**Location:** 28°16'7"N 16°36'20"W

**Population:** 908,555

**Area:** 2,034 km<sup>2</sup> (785 sq mi)

**History:** Tenerife is the largest and most populous island of the seven Canary Islands; it is also the most populated island of Spain, with a land area of 2,034.38 square kilometers (785 sq mi) and 898,680 inhabitants, 43% of the total population of the Canary Islands. About five million tourists visit Tenerife each year, the most of any Canary Islands. Tenerife hosts one of the world's largest carnivals and the Carnival of Santa Cruz de Tenerife is attempting to become a World Heritage Site. Tenerife is serviced by two airports, Tenerife North Airport and Tenerife South Airport, and is the tourism and economic centre of the archipelago.

Santa Cruz de Tenerife is the capital of the island and the seat of the island council (cabildo insular). The city is capital of the autonomous community of Canary Islands (shared with Las Palmas), sharing governmental institutions such as Presidency and ministries. Between the 1833 territorial division of Spain and 1927 Santa Cruz de Tenerife was the sole capital of the Canary Islands, until a decree ordered that the capital of the Canary Islands be shared, as it remains at present.

The island is home to the University of La Laguna, which was founded in 1792 and is the oldest university in the Canaries. San Cristobal de La Laguna (a World Heritage Site) is the second city of the island and the third one of the archipelago. The city of La Laguna was also capital of the Canary Islands until Santa Cruz replaced it in 1833.

Tenerife also has the highest elevation of Spain, a World Heritage Site that is the third largest volcano in the world from its base, El Teide. Also located on the island Macizo de Anaga since 2013 is Biosphere Reserve. The island's capital contains the architectural symbol of the Canary Islands, the modern Auditorio de Tenerife.

**Source:** <http://en.wikipedia.org/wiki/Tenerife>





## Information



### Weather

The minimum and maximum annual average temperatures in Tenerife are about 15°C (59°F) in winter and 24°C (75.2°F) in summer.



### Time

WEST (Western Europe Summer Time +1hr)



### Banks

There are banks in every town, village and tourist resort in Tenerife. Opening hours are from 08.30 to 14.00 hours Monday to Friday. Between October and June some banks also open on Saturday mornings. Outside these hours you can still use the 24-hour cash points.



### Post Office

Post office Opening Hours: Monday to Friday 09.00AM to 14.00PM  
Saturday 09.00AM to 13.00PM



### Shopping

Shops are open Monday to Saturday between 09:00 and 13:00/13:30. They open again from 16.00 for another 3 or 4 hours (most are closed on Saturday afternoon).



### Electricity

Electrical sockets (outlets) in Spain usually supply electricity at between 220 and 240 volts AC. If you're plugging in an appliance that was built for 220-240 volt electrical input, or an appliance that is compatible with multiple voltages, then an adapter is all you need.



### Special Needs

Delegates and accompanying persons with disabilities are invited to advise the Congress Secretariat of any special requirements.





### **Currency**

Spain is a Member-State of the European Union and uses its uniform currency – the Euro. Spain, as is the case with the other Member-States of the E.U. uses eight coins as follows: 1, 2, 5, 10, 20 and 50 cents and 1 and 2 Euros. The banknotes are issued in the following denominations: 5, 10, 20, 50, 100, 200 and 500 Euros.



### **Pharmacy**

There is a rota-based system for 24-hour pharmacies on the Canary Islands. The name of the on-duty pharmacy (*farmacia de guardia*) is listed in the window of all pharmacies. There are also a number of resources available online for those in need of a pharmacy at night, during the weekend or during public holidays.

**For more information, please visit the link below:**

<http://canaries.angloinfo.com/information/healthcare/emergencies/hospitals-pharmacies/>

**Sources:** <http://www.spain-tenerife.com/UK/weather.html>

[http://localtimes.info/Europe/Spain/Canary\\_Islands/Tenerife/](http://localtimes.info/Europe/Spain/Canary_Islands/Tenerife/)

<http://www.tripadvisor.co.uk/Travel-g187479-c65767/Tenerife:Spain:General.Information.For.Tourists.html>

<http://canaries.angloinfo.com/information/healthcare/emergencies/hospitals-pharmacies/>

<http://www.bptenerife.com/business/information/6591>

### **Emergency Telephone Numbers**

Emergency General - 112

Emergency Police - 091

Emergency Guardia Civil - 062

Emergency Ambulance - 061



## Museums

The Tenerife museums are actually quite a surprise for most vacationing Island visitors. Not many consider such a resort oriented destination as a cultural and historical destination of significance, but this is the case on Tenerife. Science, history, the military, art, even popular culture and agriculture are well represented. Be sure and visit the Museum of Science and the Cosmos, the Museo de Historia de Tenerife, and the interesting Museo Casa del Vino, just to name a few.

### Museum of History and Anthropology of Tenerife

The Museum of History and Anthropology of Tenerife is part of the Autonomous Organism of “Museums and the Cabildo de Tenerife”. It opened in December 1993 in the property known as “Casa Lercaro” in San Cristobal de La Laguna, Canary Islands, Spain.

The museum holds out the prospect of spreading the history of the island of Tenerife, offering an overview of institutional, socio-economic and cultural development of the island, from the fifteenth century to the twentieth century.

**Address:** Calle San Agustin, 22, 38201 San Cristobal de La Laguna  
Santa Cruz de Tenerife, Spain

**Phone:** +34 922 82 59 4 9





### Museo de la Naturaleza y El Hombre



An interesting museum that combines natural sciences with archaeology, “Museo de la Naturaleza y El Hombre” boggles the mind in more ways than one. “Museo de la Naturaleza y El Hombre” features an extensive collection of Guanche mummies and skulls, as well as pottery and other artifacts.

“El Hombre” also presents tons of facts and figures about the island’s geology, its volcanoes, its flora and fauna. After viewing the exhibits, anyone whose brain is still reeling from all that information should head to the relaxing café located just outside.

**Address:** Fuente Morales, S/N, 38003 Santa Cruz de Tenerife, Spain, Tenerife

**Area:** Anaga

**Phone:** +34 922 53 58 16

**Website:** [www.museosdetenerife.org/](http://www.museosdetenerife.org/)

### Museo Militar de Almeyda

Exhibiting the Spanish conquest

The fascinating exhibits at the Museo Militar de Almeyda (Military History Museum) tell the little-known story of the Spanish conquest of the Canary Islands, focusing on the most decisive military campaigns against the native Guanche people and revealing how they were subdued and converted to Christianity by the invaders.

Museo Militar de Almeyda also focuses heavily on the 1797 battle between the Spanish forces and Admiral Nelson of England, who had his arm blown off here during his failed assault on Santa Cruz. El Tigre, an iron cannon that is said to have been the one to injure Nelson, is exhibited here. Another momentous exhibit is the 30 meter scale model of the flagship Theseus, which was heavily involved in the island’s defense around the 18th and 19th centuries.



**Address:** Museo Militar de Almeyda, Calle de San Isidro, 2, 38001 Santa Cruz de Tenerife, Spain, Tenerife

**Area:** Anaga

**Phone:** +34 922 84 35 00

**Open Hours:** 10:00AM-14:00PM Tue-Sat



## Museo Municipal De Belles Artes

Tenerife's best fine art exhibition space

Museo Municipal De Belles Artes has an extensive art collection featuring works from 16th Century Flemish paintings to 19th Century works. Noted examples here include; “Triptych Grimon Nava” by the Pieter Coecke, “San Andres” by Jose Rivera, “Orpheus” Bueghel and many others. Guided tours are also available to visitors to explore the rather large space. Interestingly, the buildings origins and architecture are as creative as the works in side. The building’s classical style, built in 1929 by architect Eladio Laredo, shows wonderful exterior ornamentation with busts of famous Tenerife notables.



**Address:** Museo Municipal De Belles Artes, C/Jose Murphy, 12, 38002 Santa Cruz de Tenerife, Spain, Tenerife

**Area:** Anaga

**Phone:** +34 922 27 47 86

**Website:** [www.santacruzdetenerife.es/](http://www.santacruzdetenerife.es/)



## Casa del Vino La Baranda

The wine-making heritage of Tenerife on display



Casa del Vino La Baranda is located at the North of Tenerife, a grand home in traditional Island style. Now a museum and restaurant, the venue offers visitors a look at the rich wine-making heritage of the Islands. Expect breathtaking views of the sea, a restaurant, and tasting the local wines. Since the first wines arrived in the 15th and 16th Centuries, the Canary Islands have been noted for distinctive vintages. Settlers from all over Europe, the Spanish conquistadors, a rich cultural history surrounds the vineyards and wine producing industry here. Be sure and enjoy the restaurant at Casa del Vino La Baranda and take home some select bottles too.

**Address:** Casa del Vino La Baranda

Carretera General Del Norte, KM 21, El Sauzal, Tenerife

**Area:** Taraconte

**Phone:** +34 922 57 25 35

**Website:** [www.tenerife.es/Casa-vino/inicioale.htm](http://www.tenerife.es/Casa-vino/inicioale.htm)

**Source:** <http://www.stay.com/tenerife/guides/123013-d3adb4b6/top-10-museums-in-tenerife/>





## Beaches

### Beaches around Tenerife - Playa de Las Americas

Playa de Las Americas is a busy resort on the south coast of Tenerife with a reputation for being the place to party on the island. Revellers flock to this energetic town to enjoy the vibrant nightlife and fun-filled celebrations. Besides all the merry-making, this hotspot boasts several stretches of long golden sandy beaches that draw in the crowds looking for a day of sunshine and relaxation.

The main beach here has calm waters and is a haven for holidaymakers throughout the year. Children play, couples walk hand in hand on the shore and groups of friends hang out.

Facilities are excellent, kiosks selling refreshing drinks and ice-creams line the sand and you will even find volleyball nets if you are feeling energetic.

And if want to try out some water sports, there is a wide variety on offer with plenty of shops hiring out equipment like surfboards, wetsuits and snorkelling gear. In addition, boat excursions are also available; from spending a day on a pirate ship to taking a cruise along the coast on a catamaran. Perhaps you would like a dolphin and whale-watching trip? Or maybe journey to the bottom of the ocean on a submarine safari?

Playa de las Americas is a perfect place for a day trip before heading back to the sanctuary of your luxury hotel destination. Check out the finest establishments from our recommended list around the island, all offering competitive prices.

Source: <http://www.spain-tenerife.com/UK/b-americas.php>





## Attractions

### Mount Teide “El Teide”

Considered the third largest volcano in the world, a trip to Mount Teide in Tenerife offers spectacular views of the island and a variety of flora and fauna with changing altitude.

Enjoy a cable car ride (optional and weather permitting) from the caldera floor to the summit of Teide and you will see remnants of an old caldera wall surrounded by younger lava flows. Inhale the sulphuric fumes - it is evidence to the fact that there is still volcanic activity deep inside this ancient but dormant volcano. Take in the beauty of its lunar like landscape and look out for a diversity of flora and fauna as you scale up the fascinating Mount Teide volcano in Tenerife this Spanish excursion.



### Tenerife's Los Roques de Garcia

A diverse mixture of both manmade and natural landmarks are present in Tenerife, with one of the island's most notable landmarks being the mysterious Guimar Black Pyramids, a reminder of Tenerife's past inhabitants. Further landmarks in Tenerife include many spectacular mountains - which offer a range of hiking trails and stunning views, and the dramatic Cliffs of the Giants - known locally in Tenerife as the Acantilados de los Gigantes.



**Sources:** [http://www.world-guides.com/europe/spain/canary-islands/tenerife/tenerife\\_landmarks.html](http://www.world-guides.com/europe/spain/canary-islands/tenerife/tenerife_landmarks.html)  
[http://www.local-tenerife-tours.com/trip-to-mount-teide-in-tenerife\\_3906](http://www.local-tenerife-tours.com/trip-to-mount-teide-in-tenerife_3906)



## Parks

**Loro Parque Zoo** is just outside the northern city of Puerto de la Cruz, which is an animal protection foundation as well as a huge animal park. Loro Parque (Spanish for "parrot park") is a zoo where it houses an extensive and diverse reserve of animal and plant species. The park was initially conceived as a paradise for parrots and has developed over the years into one of the biggest attractions of the Canary Islands, with over 40 million visitors so far.

URL: <http://www.loroparque.com/>

**Las Águilas-Jungle Park** close to the area of Los Cristianos is well worth a visit, the bird of prey show is a must. There are free bus links to the park, but getting on one to get back is not much fun!

URL: <http://www.aguilasjunglepark.com>

**Siam Parque** is a Loro Parque-owned water park in Tenerife. It is located on the TF1 highway in Costa Adeje. Siam Park features a Siamese theme, and claims to be the most spectacular water attraction in Europe.

URL: <http://www.siampark.net/>

**Aqualand Costa Adeje** is a world of water attractions for the whole family to enjoy, experience a mixture of water slides of all different shapes and sizes, from adrenaline rushes to moments of relax whilst watching the little ones enjoy themselves at their very own water playground, Children's Paradise, Aqualand has something for everyone.

URL: <http://www.aqualand.es/tenerife/en/>

You will find many local shops selling excursions to these parks.

Source: <http://wikitravel.org/en/Tenerife>



## Lunch and Dining in Tenerife

### Bianco Restaurant

**Cuisine:** Italian

**Address:** 1st floor Commercial Centre Safari, Avenida Las Americas, Playa de las Americas, 38660

**Phone:** +34 922 788 697



### El Faro

**Cuisine:** International

**Address:** Parque Santiago V, Playa de Las Americas, Playa de las Americas, 38660

**Phone:** +34 922 752 612





### El Patio Restaurant

**Cuisine:** International

**Address:** Hotel Jardin Tropical, Calle Gran Bretana, Costa Adeje, 38660

**Phone:** +34 922 746 000



### Restaurant Las Aguas

**Cuisine:** Canarian

**Address:** Restaurante Las Aguas , Gran Hotel Bahia Del Duque, Costa Adeje, 38660

**Phone:** +34 922 746 932





### **Terrazas del Sauzal**

**Cuisine:** Off the beaten track

**Address:** Pasaje Sierva de Dios 9, El Sauzal, El Sauzal, 38360

**Phone:** 0034 922 571 491 & 0034 661 703 147



### **Empire Restaurant**

**Cuisine:** British

**Address:** 1st floor Commercial Centre Safari, Avenida, Playa de las Americas, 38660

**Phone:** 0034 922 789 971



**Source:** <http://www.mydestination.com/tenerife/restaurants/2380>











### Sources:

<http://www.marenosttrumresort.com/en/index.jsp>  
<http://www.prokerala.com/travel/airports/spain/tenerife-norte-airport.html>  
<http://www.tenerife-information-centre.com/public-transport.html>  
<http://www.titsa.com/>  
[http://www.canadainternational.gc.ca/spain-espagne/cultural\\_relations\\_culturelles/entry-entree.aspx](http://www.canadainternational.gc.ca/spain-espagne/cultural_relations_culturelles/entry-entree.aspx)  
<http://www.marenosttrumresort.com/en/index.jsp>  
<http://www.cicar.com/EN>  
<http://www.autoeurope.eu/?aff=googleeu&c=5966&pucode=ES&pucity=Tenerife&gclid=CJ733vuW87kCFcTKtAodMnQABA>  
<http://en.wikipedia.org/wiki/Tenerife>  
<http://canaries.angloinfo.com/information/healthcare/emergencies/hospitals-pharmacies/>  
<http://www.spain-tenerife.com/UK/weather.html>  
[http://localtimes.info/Europe/Spain/Canary\\_Islands/Tenerife/](http://localtimes.info/Europe/Spain/Canary_Islands/Tenerife/)  
<http://www.tripadvisor.co.uk/Travel-g187479-c65767/Tenerife:Spain:General.Information.For.Tourists.html>  
<http://canaries.angloinfo.com/information/healthcare/emergencies/hospitals-pharmacies/>  
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<http://www.stay.com/tenerife/guides/123013-d3adb4b6/top-10-museums-in-tenerife/>  
<http://www.spain-tenerife.com/UK/b-americas.php>  
[http://www.world-guides.com/europe/spain/canary-islands/tenerife/tenerife\\_landmarks.html](http://www.world-guides.com/europe/spain/canary-islands/tenerife/tenerife_landmarks.html)  
[http://www.local-tenerife-tours.com/trip-to-mount-teide-in-tenerife\\_3906](http://www.local-tenerife-tours.com/trip-to-mount-teide-in-tenerife_3906)  
<http://wikitravel.org/en/Tenerife>